



Customer statement

Restart of the activities of the "Ghent Guides"

Ghent, June 17th 2020

Dear customer,

Thank you for your trust in the "Ghent Guides". We are looking forward to welcome you back in Ghent and to show you around in the safest of circumstances.

In view of possible contact tracing we kindly ask you to supply us with a list of participants with their mobile phone numbers and/or their email addresses. Please send this list to the Ghent Guides at info@gentsegidsen.be at least one day before the tour.

Reserving a tour means that you agree to the safety measures of the "Ghent Guides" in a combined effort to stop the spread of the Covid-19 virus and herewith you declare that you will observe the following measures:

please:

- Form a group of 15 persons maximum.
- Cancel the guided tour when any member of your group is afflicted with suspicious symptoms, such as coughing, sneezing and fever.
- Bring a face mask for each member of your group and have everyone wear it during the tour.
- Have a disinfecting product at hand.
- Do not touch any object during the guided tour.
- Respect and follow the guidelines and instructions of the guide. In the event of non-compliance with the instructions the tour guide will end the tour immediately without you having any right to receive a refund
- Use public toilets (toilets in pubs and restaurants are only open for their own patrons)

Our tour guides will be wearing a face mask or a transparent face shield. Everyone will respect the social distance of 1.5m and will only visit these locations where safe distance can be guaranteed. No interior venues will be visited.

See you soon in Ghent!

"Ghent Guides"
Gentse Gidsen vzw